



CIVIL AVIATION SAFETY AUTHORITY OF PAPUA NEW GUINEA

SAFETY ALERT BULLETIN (SAB)

NO: 01/2026

DATE: 20/03/2026

A SAB contains important safety information and may include recommended action. SAB content should be especially valuable to air carriers in meeting their statutory duty to provide service with the highest degree of safety in the public interest. Besides the specific action recommended in a SAB, an alternative action may be as effective in addressing the safety issue named in the SAB.

TITLE: Simultaneous Reporting to both CASA PNG and PNG AIC of accidents and serious incidents or incidents that pose an immediate hazard to the safety of aircraft operations.

OBJECTIVE: This SAB serves to alert and remind all AOC holders, Airport operators and Air Traffic Service Providers of their 24/7 safety obligations to ***simultaneously*** report all accidents and reportable incidents *without delay and by the quickest possible means*, to both the CASA PNG and the PNG AIC at the best 24/7 contact details provided below in this SAB.

This SAB also contains information and recommended actions that the Civil Aviation Safety Authority of Papua New Guinea (CASA PNG) strongly recommends, for air operators, airport operators and air traffic service providers to consider when developing their accident and incident reporting and emergency response procedures.

BACKGROUND:

The PNG AIC, in its Safety Investigation number: **AIC 22-2002**, noted a safety discrepancy in the delays in reporting to the PNG AIC by the relevant parties, a serious incident involving a near-miss between a DHC6-300 Twin Otter aircraft and a Cessna 208 Caravan aircraft that occurred on a PNG Public holiday.

DISCUSSION:

What occurred on 26 August 2022, the day of the serious incident, a Public Holiday?

1. **12.49pm on 26 August 2022:** The operator of the DHC6-300 Twin Otter notified CASA PNG of a serious 'near-miss' incident.
2. **9.09am on 30 August 2022:** CASA PNG notified AIC of the serious incident.
3. **10.31am on 31 August 2022:** NiuSky Pacific Limited notified the AIC of the serious incident.

Safety Impact of Delays in Reporting Accidents and serious incidents to the PNG AIC

The above chronology indicates that the PNG AIC was notified by the parties *up to 6 days after* the serious incident occurred.

Delays in reporting of accidents and serious incidents to the PNG AIC has been an on-going concern for several years and has impacted PNG AIC's ability to efficiently and effectively respond to accidents and incident investigation and to carry out its functions and responsibilities mandated under the Civil Aviation Act 2000 and ICAO Annex 13.

On 10 July 2018, former Minister of Civil Aviation, Hon. Alfred Manase, MP, wrote to the former Director, Mr Wilson Sagati, expressing his concerns of the on-going delays in the timely reporting of accidents and incidents to the PNG AIC which in turn affected their ability not only to efficiently and effectively carry out their safety investigation functions and responsibilities mandated under the Civil Aviation Act 2000, but also to discharge PNG's State obligations to ICAO as mandated in ICAO Annex 13.

On 19 April 2023, as a direct result of the above documented delays in reporting by all stakeholders, the PNG AIC issued a Safety Recommendation No. AIC-23-R12/22-2002 to CASA PNG to promulgate a reminder to all air operators (AOC holders), airport operators and air traffic service provider (NSPL) of their 24/7 obligation to report all accidents without delay and by the quickest possible means as required by rule 12.51(a) for all accidents and by rule 12.55 for all incidents/serious incidents as soon as practicable as required by rule 12.55. ***In the latest amendment to Part 12 which became applicable on 19 November 2025, specifically, new rule 12.51(c), new rule 12.55(e) and rule 12.55(f), all accidents and incidents if they are serious incidents or are an immediate hazard to the safety of aircraft operations must be reported to CASA within 24 hours.***

On 24 February 2026, CASA PNG met with PNG AIC to discuss and agree on a permanent solution to this on-going issue in order to ensure that the Independent State of Papua New Guinea continue to fulfill our obligations under ICAO Annex 13 and in the safety interest. CASA PNG recommended and PNG AIC accepted the below recommendation for simultaneous reporting of all accidents and serious incidents to both the CASA and the PNG AIC.

CASA PNG RECOMMENDED ACTIONS:

Based on the above, CASA PNG strongly recommends the following action(s) to be considered by air operators, airport operators and air traffic service providers when reviewing their standard operating procedures (SOPs) relating to the reporting of accidents and serious incidents that pose an immediate safety to aircraft operations in accordance with Rule Part 12 requirements.

1. ***Simultaneously Reporting of Accidents and Serious Incidents to both CASA PNG and the PNG AIC:*** All PNG AOC holders, airport operators and air traffic service providers (NSPL) are strongly encouraged to *simultaneously send* their CA 005 reports or similar notification to both CASA PNG and PNG AIC without delay, by the quickest possible means and as soon as practicable.

2. Best 24/7 PNG AIC Contact Details for Reporting all Accidents and Incidents:

Landline: +675 3279034 and +675 3279035
Email: info@aic.gov.pg
Mobile: +675 82261890 and +675 82261891
WhatsApp: +675 82261890 and +675 82261891

3. Best 24/7 CASA PNG Contact Details for Reporting Accidents and Incidents:

Landline: (+675) 3027 528 or Toll Free: (+675) 1802333
Email: confidentialreport@casapng.gov.pg
Mobile: +675 70316245
WhatsApp: +675 77157647 and +675 74713716

OTHER REFERENCE INFORMATION: Other related information on the above can be found in:

1. PNG Civil Aviation Act 2000, Section 60 and Section 62.
2. PNG Civil Aviation Rule Part 12 – Accidents, Incidents and Statistics.
3. PNG AIC Safety Recommendation No. AIC-23-R12/22-2002 dated 19 April 2023.